



THE HSC HEALTH CARE SYSTEM

Health Services for Children  
with Special Needs, Inc.

September 27, 2018

**Provider Payment Cycle Change  
Effective October 8, 2018**

Dear Provider,

Health Services for Children with Special Needs (HSCSN) is committed to continued process improvement. As we evaluate our business and operational processes specifically, those that affect our providers and members, we have identified an opportunity to further streamline our provider claims payment cycle.

Effective October 8, 2018, HSCSN will change its weekly check payment processing from Wednesday's to Monday's. By moving our check processing to Monday's, we will be able to ensure faster provider payments. For the week of October 1, 2018, payments will be processed on Wednesday, October 3, 2018 with an additional payment cycle on Monday, October 8, 2018. Payments will continue to be processed on Monday's with the next cycle occurring on Monday, October 15, 2018.

Providers who are enrolled in Electronic Funds Transfer (EFT) will experience faster availability of your payments. We encourage all providers to take advantage of this process by enrolling in EFT via the Change Health Portal at: <https://www.changehealthcare.com/support/customer-resources/enrollment-services>.

We thank you for your ongoing partnership with HSCSN as we work to improve your satisfaction. Should you have any questions, please feel free to contact our Customer Care Team at: 202- 467- 2737.

Best Regards,

Nadine Coy  
Senior Director of Provider Affairs



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The HSC Foundation 2013 H Street NW, Ste 300, Washington, DC 20006 202.454.1220  
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