



THE HSC HEALTH CARE SYSTEM

Health Services for Children
with Special Needs, Inc.

March 16, 2020

Re: HSCSN Formulary

Dear Providers:

This letter is to inform you that the Health Services for Children with Special Needs (HSCSN) **Formulary** is now available, with effective date of **March 16, 2020**. The HSCSN Formulary is posted on the HSCSN website under Pharmacy Benefits (<https://hscsnhealthplan.org/enrollees/pharmacy-benefits>) and attached.

Overview

In the past, HSCSN approved virtually all prescription medications and most over-the-counter medications. This formulary allows us to steer enrollees to effective, lower cost medications. The formulary indicates which medications in each category are covered and which require **prior authorization (PA)**. The formulary includes both prescription medications and over-the-counter medications. Any medication not on the formulary requires a **formulary exception (FE)**.

New prescriptions

As of Monday, March 16, 2020, enrollees who are prescribed new medications may be told by the pharmacist that they need a prior authorization (PA) or a formulary exception (FE).

Transition of Care

For medications previously prescribed, we are allowing for two **Transition of Care fills** (30 days x 2) to allow time for the enrollee and prescriber to work together to submit a PA or FE request. HSCSN has **grandfathered** many of the medications so that enrollees can stay on the medication without PA or FE for either one (1) year or lifetime, prescribers will be provided with details about grandfathered medications in the near future.

Emergency Fills

If a prescription is submitted to a pharmacy and requires PA or FE, the pharmacist can provide a 7-day supply to the enrollee by doing an override, if the pharmacist feels it is appropriate to the situation. This is called an **Emergency Fill**.

Prior Authorizations (PA) and Formulary Exceptions (FE)

Attached and on our website, you will find the forms for prescribers to request a PA or FE. These forms are to be submitted to our Pharmacy Benefit Manager, CVS Caremark (CVS Health). Providers can request PA and FE with **Utilization Management at CVS Caremark** via Fax (888) 836-0730 or via Phone (877) 433-7643.



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CVS Health Pharmacy Network

We are not changing pharmacy networks. Enrollees should be able to stay with the same pharmacy. Common retail chains that are in the network and located in DC include:

- Costco Pharmacy (1)
- CVS/pharmacy (51)
- Giant Pharmacy (5)
- Harris Teeter Pharmacy (4)
- Rite Aid Pharmacy (6)
- Safeway Pharmacy (9)
- Target (CVS) Pharmacy (3)
- Walgreens Pharmacy (5)
- Walmart Pharmacy (3)

Other in-network Pharmacies located in DC include:

- Apex Care Pharmacy
- BelleVue Pharmacy
- Cathedral Pharmacy
- Central Care Pharmacy
- Excel Pharmacy
- Foer's Pharmacy
- Grubb's Pharmacy
- Healing Touch Pharmacy
- Mary's Center Pharmacy
- MedStar Pharmacy
- Metro Care Pharmacy
- Morgan Care Pharmacy
- Morton 8th Street Pharmacy
- Nations Care
- Reliance Pharmacy
- State Pharmacy
- Super Pharmacy & Medical Equipment
- Tschiffely Pharmacy
- Unity Health Pharmacy
- Whitman-Walker Pharmacy



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CVS Caremark Mail Order Service

We encourage enrollees to use the CVS Caremark Mail Order Pharmacy. Attached and on our website you will find the CVS Caremark Mail Order Fax Form. For additional information on Mail Order Services please contact: Phone (800) 875-0867. All forms can be faxed to: (800) 378-0323.

Specialty Medications

For specialty medications, HSCSN uses **CVS Specialty Pharmacy**. For more information on specialty medications please contact via Phone (800) 237-2767, Fax (800) 323-2445, or visit www.CVSpecialty.com.

Questions

If you or your patients have any questions about the formulary or the pharmacy network, please call CVS Caremark Customer Care. Providers and enrollees may also call the HSCSN Customer Care at 202-467-2737 to speak with their HSCSN Care Manager or our Pharmacy Services Manager, Leslie Addison (email address: LAddison@hschealth.org)

Important Phone Numbers

HSCSN Customer Care at (202) 467-2737 or toll-free (866) 937-4549
CVS Caremark Customer Care (866) 885-4944
CVS Specialty Pharmacy (800) 237-2767
CVS Caremark Mail Order Pharmacy (800) 875-0867



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For more information visit: hscsnhealthplan.org.
For reasonable accommodations, please call (202) 467-2737

If you do not speak and/or read English, please call 202-467-2737 between 7:00
a.m. and 5:30 p.m. A representative will assist you. **English.**

Si no habla o lee inglés, llame al 202-467-2737 entre las 7:00 a.m. y las 5:30
p.m. Un representante se complacerá en asistirle. **Spanish.**

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202-467-2737 በመደወል እርዳታ ማግኘት ይቻላል። **Amharic.**

Nếu bạn không nói và/hoặc đọc tiếng Anh, xin gọi 202-467-2737 từ 7 giờ 00 sáng
đến 5 giờ 30 chiều. Sẽ có người đại diện giúp bạn. **Vietnamese.**

如果您不能講和/或不能閱讀英語，請在上午 7:00 到下午 5:30 之間給 202-467-2737 打電話，我們會有代表幫助您。 **Chinese.**

영어로 대화를 못하시거나 영어를 읽지 못하는 경우, 오전 0시 00분에서 오후 0시 00분 사이에
202-467-2737번으로 전화해 주시기 바랍니다. 담당 직원이 도와드립니다. **Korean.**

Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeller 202-467-2737 entre 7:00 du matin et 5:30 du soir.
Un représentant vous aidera. **French.**



WE ARE WASHINGTON
DC GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

This program is funded in part by the Government of the District of Columbia Department of Health Care Finance.

HSCSN complies with applicable Federal civil rights laws and does not discriminate
on the basis of race, color, national origin, age, disability, or sex.