



THE HSC HEALTH CARE SYSTEM

Health Services for Children
with Special Needs, Inc.

May 20, 2020

Dear Home Care Providers:

Thank you for your continued service to HSCSN members. As you continue to adjust your practices in response to COVID-19 please rest assured that HSCSN will continue to partner with you to enable ongoing commitment to our enrollees and their families during this time.

Per the recent DC Department of Health Care Finance (DHCF) Transmittal 20-19 (rev. #2) Updates to the Temporary Enhanced Reimbursement Rates for Home Health Agencies and Adult Day Health Programs Services Due to COVID-19, HSCSN will provide the enhanced rates available to Home Care Providers. In order to receive the enhanced rates, Home Care Providers must use the appropriate modifiers as identified in the DHCF Transmittal 20-19 (rev. #2). As long as Home Care Providers use those modifiers with the correct CPT Codes for the treatment rendered, no additional steps are needed to ensure to the enhanced rates are received.

For further information on the CPT Codes and Modifiers identified by DHCF, please see the attached transmittal. Should you have any questions or concerns, please reach out to your assigned HSCSN Provider Relations Representative or the HSCSN Provider Relations Department at 202-467-2737 or PRelations@hshealth.org.

Thank you,

Charisse F. Vickerie, MSW
Manager of Provider Relations

Cc: Nadine Coy, MBA, Chief Operating Officer
Dr. Eric Levey, MD, Chief Medical Officer
Kiesha Smith, Director of Utilization Management
Cleo Johnson, Home Health Oversight Reviewer

For more information visit hscsnhealthplan.org.
For reasonable accommodations please call (202) 467-2737.

If you do not speak and/or read English, please call 202-467-2737 between 7:00 a.m. and 5:30 p.m. A representative will assist you. **English.**

Si no habla o lee inglés, llame al 202-467-2737 entre las 7:00 a.m. y las 5:30 p.m. Un representante se complacerá en asistirle. **Spanish.**

የአንግሊዝኛ ቋንቋ መናገርና ማንበብ የማይችሉ ከሆነ ከጊዜ 7:00 ሰዓት እስከ ቀኑ 5:30 ባለው ጊዜ በስልክ ቁጥር 202-467-2737 በመጻወል እርዳታ ማግኘት ይቻላል። **Amharic.**

Nếu bạn không nói và/hoặc đọc tiếng Anh, xin gọi 202-467-2737 từ 7 giờ 00 sáng đến 5 giờ 30 chiều. Sẽ có người đại diện giúp bạn. **Vietnamese.**

如果您不能講和/或不能閱讀英語，請在上午 7:00 到下午 5:30 之間給 202-467-2737 打電話，我們會有代表幫助您。 **Chinese.**

영어로 대화를 못하시거나 영어를 읽지 못하는 경우, 오전 0시 00분에서 오후 0시 00분 사이에 202-467-2737 번으로 전화해 주시기 바랍니다. 담당 직원이 도와드립니다. **Korean.**

Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeler 202-467-2737 entre 7:00 du matin et 5:30 du soir. Un représentant vous aidera. **French.**



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HSCSN complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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