



# DISTRICT OF COLUMBIA (DC) MEDICAID Managed Care Plan 2026 CHILDREN'S REPORT CARD

## Comparing DC Medicaid Managed Care Plan (MCPs)

MCPs are responsible for organizing a network of providers who can deliver important care and services to children. This report card compares four performance areas for each MCP. Results are based on a variety of child-focused measures. You should use this report card, along with other items in your enrollment packet, to help you choose the MCP that best fits your child's needs.

|            |                           |       |
|------------|---------------------------|-------|
| <b>KEY</b> | Above DC Medicaid Average | ★ ★ ★ |
|            | DC Medicaid Average       | ★ ★   |
|            | Below DC Medicaid Average | ★     |

| Performance Areas            | AmeriHealth | *HSCSN | MedStar | Wellpoint |
|------------------------------|-------------|--------|---------|-----------|
| Access to Care               | ★ ★ ★       | ★ ★    | ★       | ★ ★       |
| Staying Healthy              | ★ ★ ★       | ★ ★    | ★       | ★         |
| Help with Chronic Conditions | NA          | NA     | NA      | NA        |
| Enrollee Experience with MCP | ★ ★         | ★ ★ ★  | ★       | ★         |

NA means the rating is not available due to no data or insufficient data and does not describe performance by the MCP. It should not affect your choice of MCP.

\*HSCSN's ratings have been included for informational purposes only. Enrollment in this health plan is based on specific criteria.

## Performance Area Descriptions

### Access to Care

- ★ Obtaining routine care promptly
- ★ Obtaining urgent care promptly
- ★ Obtaining regular dental care

### Staying Healthy

- ★ Babies and toddlers receiving an appropriate number of well-child visits
- ★ Children and teens receiving an annual well-care visit
- ★ Children receiving lead level testing

### Help with Chronic Conditions

- ★ Having access to prescription medicines
- ★ Having access to special medical equipment or devices
- ★ Having personal doctor or nurse who knows child
- ★ Getting needed information
- ★ Getting coordinated care
- ★ Having appropriate medication to control asthma
- ★ Having follow-up care after being prescribed ADHD medication

### Enrollee Experience with MCP

- ★ Getting needed care
- ★ Receiving coordinated care
- ★ Receiving good customer service
- ★ Rating all health care

Additional information including specific measures and data sources can be found in the *Children's Report Card Detailed Results* document available here: [Medicaid Reports](#)



# DISTRICT OF COLUMBIA (DC) MEDICAID MCP 2026 Children's Report Card

## Contact Information

For additional information or answers to questions you may have about the specific DC Medicaid MCPs, you can contact their Member Services Departments directly using the information to the right. They can tell you which providers and extra services they have to offer.

| Health Plan | Phone Number   | Website Address                                                                  |
|-------------|----------------|----------------------------------------------------------------------------------|
| AmeriHealth | 1-800-408-7511 | <a href="http://www.amerihealthcaritasdc.com">www.amerihealthcaritasdc.com</a>   |
| *HSCSN      | 202-467-2737   | <a href="http://www.hscsnhealthplan.org">www.hscsnhealthplan.org</a>             |
| MedStar     | 1-888-404-3549 | <a href="http://www.medstarfamilychoicedc.com">www.medstarfamilychoicedc.com</a> |
| Wellpoint   | 1-833-359-1384 | <a href="http://www.wellpoint.com/dc/medicaid">www.wellpoint.com/dc/medicaid</a> |

*\*Health Services for Children with Special Needs (HSCSN) coordinates care for children and young adults with disabilities and complex medical needs.*

**ENGLISH:** If you do not speak and/or read English, please call (202) 724-7491 between 8:45 a.m. and 4:45 p.m. A representative will assist you.

**SPANISH:** 'Si no habla o lee inglés, llame al (202) 724-7491 entre las 8:45 a.m. y las 4:45 p.m. Un representante se complacerá en asistirle.'

**AMHARIC:** የእንግሊዝኛ ቋንቋ መናገርና ማንበብ የማይችሉ ከሆነ ከጥቱ 8:45 ሰዓት እስከ ቀኑ 4:45 ባለው ጊዜ በስልክ ቁጥር (202) 724-7491 በመደወል እርዳታ ማግኘት ይቻላል።

**VIETNAMESE:** 'Nếu bạn không nói và/hoặc đọc tiếng Anh, xin gọi (202) 724-7491 từ 8 giờ 45 sáng đến 4 giờ 45 chiều. Sẽ có người đại diện giúp bạn.'

**TRADITIONAL CHINESE:** 如果您不能講和/或不能閱讀英語，請在上午 8:45 到下午 4:45 之間給 (202) 724-7491 打電話，我們會有代表幫助您。

**KOREAN:** '영어로 대화를 못하시거나 영어를 읽지 못하시는 경우, 오전 8시 45분에서 오후 4시 45분 사이에 (202) 724-7491 번으로 전화해 주시기 바랍니다. 담당 직원이 도와드립니다.'

**FRENCH:** Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeler (202) 724-7491 entre 8:45 du matin et 4:45 du soir. Un représentant vous aidera.



**District of Columbia Department of Health Care Finance (DHCF)**  
**Medicaid Managed Care Plan (MCP)**  
**2026 Children's Report Card Detailed Results**



| Performance Area                                                                            |                                                                              | AmeriHealth | HSCSN  | MedStar | Wellpoint |
|---------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|-------------|--------|---------|-----------|
|                                                                                             | Access to Care*                                                              | ★ ★ ★       | ★ ★    | ★       | ★ ★       |
| Children and teens are able to get routine care promptly (within 30 days)                   | Able to Get Routine Care Within 30 Days (EQRO)                               | 91.38%      | 83.33% | 86.15%  | -         |
| Children and teens are able to get urgent care promptly (available 24 hours, 7 days a week) | Able to Get Urgent Care Within 24 Hours (EQRO)                               | 74.14%      | 75.93% | 78.46%  | -         |
| Children and teens are able to get regular dental preventive care                           | Eligibles Receiving Any Dental Services (CMS-416)                            | 62.62%      | 67.27% | 52.18%  | 52.03%    |
|                                                                                             | Oral Evaluation, Dental Services (Core Set)                                  | 50.41%      | 60.22% | 0.00%   | 44.73%    |
| Staying Healthy                                                                             |                                                                              | ★ ★ ★       | ★ ★    | ★       | ★         |
| Keeping babies and toddlers healthy                                                         | Well-Child Visits in the First 30 Months of Life (Core Set)                  | 58.98%      | 56.76% | 45.52%  | 45.81%    |
| Keeping children and teens healthy                                                          | Child and Adolescent Well-Care Visits - 3-21 Years (Core Set)                | 59.60%      | 67.09% | 45.35%  | 48.80%    |
| Checking babies and toddlers for exposure to lead                                           | Lead Screening in Children (Core Set)                                        | 80.05%      | 71.43% | 67.15%  | 66.91%    |
| Help with Chronic Conditions**                                                              |                                                                              | -           | -      | -       | -         |
| Care for Children with Chronic Illness                                                      | Access to Prescription Medicines (CAHPS)                                     | -           | 84.03% | -       | -         |
|                                                                                             | Access to Specialized Services: Special Medical Equipment or Devices (CAHPS) | -           | 63.04% | -       | -         |
|                                                                                             | Family Centered Care: Personal Doctor/Nurse Who Knows Child (CAHPS)          | -           | 89.95% | -       | -         |
|                                                                                             | Family Centered Care: Getting Needed Information (CAHPS)                     |             | 86.61% |         |           |
|                                                                                             | Coordination of Care for Children with Chronic Conditions (CAHPS)            | -           | -      | -       | -         |

|                                          |                                                                           |        |        |        |        |
|------------------------------------------|---------------------------------------------------------------------------|--------|--------|--------|--------|
|                                          | Asthma Medication Ratio - 5-11 Years (HEDIS)                              | 34.86% | 83.87% | 47.52% |        |
|                                          | Follow-up Care for Children Prescribed ADHD Medication Initiation (HEDIS) | 35.32% | 39.68% | 20.00% | 28.89% |
| Enrollee Experience with the Health Plan |                                                                           | ★★     | ★★★    | ★      | ★      |
|                                          | Getting Needed Care (CAHPS)                                               | 72.90% | 82.34% | 76.35% | 77.06% |
|                                          | Coordination of Care (CAHPS)                                              | -      | 87.92% | -      | -      |
|                                          | Customer Service (CAHPS)                                                  | 83.55% | 87.73% | -      | -      |
|                                          | Rating of All Health Care (CAHPS)                                         | 87.73% | 87.81% | 84.73% | 82.93% |

Data sources and where to find additional information:

- External Quality Review Organization (EQRO) survey (provider office survey), EQRO annual report: <https://dhcf.dc.gov/page/medicaid-reports>
- Centers for Medicare and Medicaid Services (CMS) Child Core Set, <https://www.medicare.gov/medicaid/quality-of-care/performance-measurement/adult-and-child-health-care-quality-measures>
- Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) CMS-416, <https://www.medicare.gov/medicaid/benefits/early-and-periodic-screening-diagnostic-and-treatment/epsdt-data>
- National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®) measures<sup>1</sup>, <https://www.ncqa.org/hedis/>
- Consumer Assessment of Healthcare Providers and Systems (CAHPS)<sup>2</sup>, <https://www.cms.gov/data-research/research/consumer-assessment-healthcare-providers-systems>

\*DHCF intended to include the following Core Set measures in the Access to Care star rating: *Oral Evaluation*, *Topical Fluoride for Children*, and *Sealants on Permanent First Molars*. However, due to insufficient data availability, the Access to Care star rating was instead calculated using two currently available dental care measures: *Eligible Enrollees Receiving Any Dental Services* (CMS-416) and *Oral Evaluation, Dental Services* (Core Set), allowing DHCF to complete the star rating calculation. Future reporting will include the three required Core Set pediatric dental care measures if sufficient data is available.

\*\*The Help with Chronic Conditions star rating is primarily calculated using CAHPS results from enrollee surveys. In numerous instances, CAHPS results could not be used due to an insufficient (low) survey response, which impacted DHCF's ability to develop a star rating for this performance area.

<sup>1</sup> HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

<sup>2</sup> CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).